

Hybrid Transcription Program

Service overview



Service Platform

Our state-of-the-art service platform is 100% HIPAA compliant and allows us to give you complete transparency into the service we provide.

You will have the ability to see your providers' dictations show up in our system as soon as they are dictated if done by telephone and as soon as they are synced if done by digital recorder.

You'll also be able to see when dictations are assigned to one of our team members, that they're being worked on, when the report is complete and if there are any issues we find that might need to be resolved.

You can search patients/ reports, view, approve, print (single or multiple documents at once) and even fax all from one single location!

Plus, all of the reports that are transcribed can be stored and archived in this system at no additional cost to you.

What is PANA SCRIPTION?

PANA SCRIPTION is ultimately about giving providers their time back by not only transcribing their dictations, but also going the extra mile and putting everything that is transcribed into the EMR. All that is left is for the provider to do is to review and close out the notes!

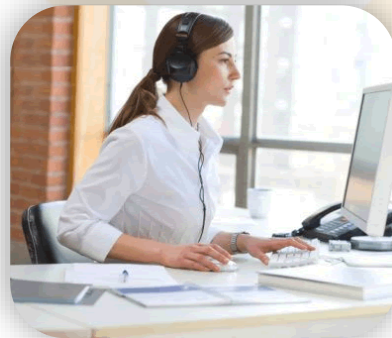
First your provider dictates via phone, mobile device or digital recorder. Then our experienced, professional transcriptionists receive the audio recordings and transcribe them in our software environment.

Once complete, we will upload the note into your EMR just the way your provider wants them.

Finally your provider approves the note and closes out the report!

Expect World Class:

- Customer Service
- Respect for Privacy
- HIPAA Compliance
- Security Measures



Benefits of PANA SCRIPTION

- Increased Focus on Patient Care/ Communication
- Eliminate Time Spent Typing Notes
- Increase Practice Revenue
- Increased Physician Satisfaction
- Improved Physician/ Staff Relationship
- Improved Chart Quality
- Improved Meaningful Use Compliance
- More Patients Seen
- Charts complete within 24 hours

Service Pricing

- Phone-line—\$.13/line
- Digital Recorder—\$.12/line

Lines are calculated on a 65 typed character per document line.

Volume Discount Program

- 11-20 Providers: 5% Discount
- 21-30 Providers: 10% Discount
- 31-40 Providers: 15% Discount
- 41+ Providers: 20% Discount



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Service Specifics

1. Your Privacy

At Panacea Solutions we take health information privacy very seriously. We built our company infrastructure to comply with the strictest of compliance guidelines dealing with HIT and HIPAA. Below are a few examples of measures taken to ensure success:

- Communication Encryption
- Advanced Cyber Security Partnership with Sophos
- Employee Accountability and Training
- Non-Disclosure Agreements
- Business Associate Agreements

2. Our Technology

We have partnered with Sophos, the international leader in cyber security hardware and software platforms. Our company offices are secured by physical Sophos XG firewalls and all of our computers are protected by Sophos Endpoint Protection Advanced as well as Intercept X.

Our transcription platform, WebchartMD utilizes 128-bit encrypted SSL channels. All dictations are stored and encrypted by a 256-bit AES encryption scheme.

3. Our Transcriptionists

Our team of transcriptionists have 20+ years of experience and is made up of highly trained professionals.

4. Service Flexibility

Before we begin to serve you, we assign a dedicated team to your organization. We get to know your physicians and how they operate. We can adapt our services to fit your unique workflow and address any challenges as they arise; like a sudden change in process or an upswing in employed professionals.

5. Turn Around Time

We guarantee a standard range of 2-24 hour TAT. Stat reports are available for practically immediate turn around when necessary. We give you the ability to let us know when specific reports are needed by assigning a TAT during dictation.

Our Team

At Panacea, our goal is to remove one of the major burdens of using an EMR/EHR. They are very good at slowing down practice workflow and interrupting quality patient interaction and care. Our services enable you to focus on your primary goals of caring for patients and growing your business.

Panacea Solutions is headquartered in Wisconsin and its leadership team has over 35 years of combined industry experience. Our transcriptionist team is made up of over 100 certified professionals.

Our leaders know what works and what doesn't. We've seen a lot of changes over the years. We've learned that it is really important to do what you say, when you say it.

Our teams are operational 24/7/365. This enables us to process dictations as soon as they are sent our way. This helps us to reduce the turnaround time considerable from days to hours or less!

Our Team Goals:

- Deliver unmatched quality.
- Deliver the fastest turn-around time.
- Deliver unmatched client service.

Next Steps...

Begin the free trial!

We believe it is important to prove that we can do what we say we can do, at no expense to you.

The trial gives you the opportunity to try our service, unlimited for one week.

Once the trial is complete you will have a strong set of data and results to make an educated decision on whether you would like to continue with the program.



About Us

We are a young, small business headquartered in Fond du Lac, WI. Our team is made up of high energy, fun loving, service oriented people looking to add real value to the customers we serve. We aren't okay with status quo. On a daily basis we attack standards in an effort to improve and offer more than is expected.

Our Mission:

- Deliver unmatched pricing.
- Deliver unmatched service.
- Win/ win or no deal.

Other Services We Provide:

- Revenue Cycle Management
- Remote Scribe Services
- IT Managed Service
- Cyber Security

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