

Remote Scribe Program

Service overview



Service Platform

A recent *AmericanEHR* study showed that 40% of physicians would not recommend their EHR to a colleague, and that dissatisfaction is growing over time. This study also showed that on average providers lost 78 minutes per day or a total of 6.5 hours per week. That's almost a full day every week needed to deal with electronic charting.

In a separate study *Medscape* published that two of the top three reasons for physician burn out were 'Increasing computerization of practice', and 'Spending too many hours at work'.

It is fair to say that provider productivity and morale is declining.

Having a scribe is a game changer...

Most recently, *Medical College of Wisconsin* and the *Jon Vice Endowed Chair for Emergency Medicine at the Medical College of Wisconsin*, funded a one year before scribe and after scribe study. Over the course of that year patient visits increased 10%. The mean number of patients seen per hour increased from 1.97 to 2.21, and providers were overwhelmingly positive (94% felt scribes decreased their indirect patient care activities, and 88% would rather work with a scribe than without one.

What is PANA SCRIPTION?

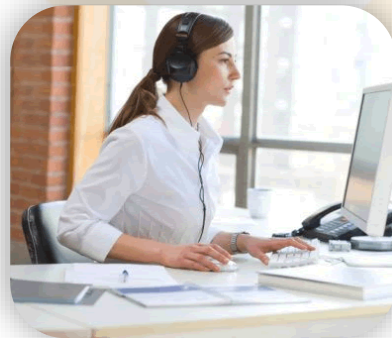
A Panacea remote scribe is connected to each patient visit via an encrypted multi-platform (computer/ tablet/ smartphone) video-conferencing application. In one simple step you are connected to your scribe in a live meeting.

As a highly-trained professional, your Panacea scribe can complete any of the following objectives including but not limited to: History of Present Illness (HPI), Review of Systems (ROS), Physical Exam, Assessment/Plan.

Because an excellent relationship is necessary between a physician and their scribe, the scribe you get is the scribe you keep! And forget about months of training to bring the scribe up to speed; it takes two weeks or less for your assigned scribe to be 100% up to your customized standard of charting.

Expect World Class:

- Customer Service
- Respect for Privacy
- HIPAA Compliance
- Security Measures



Benefits of PANA SCRIPTION

- Increased Focus on Patient Care/ Communication
- Less Time Spent Working in Charts
- Increase Practice Revenue
- Increased Physician Satisfaction
- Improved Physician/ Staff Relationship
- Improved Chart Quality
- Improved Meaningful Use Compliance
- Trusting 1-on-1 scribe relationship
- Charts complete by the time the patient leaves!



Service Pricing

- Flat –Rate Pricing
\$1920/provider/mo
- Hourly Pricing
Up to 20 hrs: \$18/hr
20 to 30 hrs: \$15/hr
30 to 40 hrs: \$13/hr
>40 hrs: \$12/hr

Volume Discount Program

- 11-20 Providers: 5% Discount
- 21-30 Providers: 10% Discount
- 31-40 Providers: 15% Discount
- 41+ Providers: 20% Discount

Panacea Solutions, LLC

1402 Clark St.
Manitowoc, WI 54220

Phone: 920.309.6133

Fax: 888.621.4796

E-mail: info@panaceasolutionsllc.com

Service Specifics

1. Your Privacy

At Panacea Solutions we take health information privacy very seriously. We built our company infrastructure to comply with the strictest of compliance guidelines dealing with HIT and HIPAA. Below are a few examples of measures taken to ensure success:

- Communication Encryption
- Advanced Cyber Security Partnership with Sophos
- Employee Accountability and Training
- Non-Disclosure Agreements
- Business Associate Agreements

2. Our Technology

We have partnered with Sophos, the international leader in cyber security hardware and software platforms. Our company offices are secured by physical Sophos XG firewalls and all of our computers are protected by Sophos Endpoint Protection Advanced as well as Intercept X.

Our transcription platform, WebchartMD utilizes 128-bit encrypted SSL channels. All dictations are stored and encrypted by a 256-bit AES encryption scheme.

3. Our Transcriptionists

Our team of transcriptionists have 20+ years of experience and is made up of highly trained professionals.

4. Service Flexibility

Before we begin to serve you, we assign a dedicated team to your organization. We get to know your physicians and how they operate. We can adapt our services to fit your unique workflow and address any challenges as they arise; like a sudden change in process or an upswing in employed professionals.

5. Turn Around Time

We guarantee a standard range of 2-24 hour TAT. Stat reports are available for practically immediate turn around when necessary. We give you the ability to let us know when specific reports are needed by assigning a TAT during dictation.

Our Team

At Panacea, our goal is to remove one of the major burdens of using an EMR/EHR. They are very good at slowing down practice workflow and interrupting quality patient interaction and care. Our services enable you to focus on your primary goals of caring for patients and growing your business.

Panacea Solutions is headquartered in Wisconsin and its leadership team has over 35 years of combined industry experience. Our transcriptionist team is made up of over 100 certified professionals.

Our leaders know what works and what doesn't. We've seen a lot of changes over the years. We've learned that it is really important to do what you say, when you say it.

Our teams are operational 24/7/365. This enables us to process dictations as soon as they are sent our way. This helps us to reduce the turnaround time considerable from days to hours or less!

Our Team Goals:

- Deliver unmatched quality.
- Deliver the fastest turn-around time.
- Deliver unmatched client service.

Next Steps...

Begin the free trial!

We believe it is important to prove that we can do what we say we can do, at no expense to you.

The trial gives you the opportunity to try our service, unlimited for one week.

Once the trial is complete you will have a strong set of data and results to make an educated decision on whether you would like to continue with the program.



About Us

We are a young, small business headquartered in Fond du Lac, WI. Our team is made up of high energy, fun loving, service oriented people looking to add real value to the customers we serve. We aren't okay with status quo. On a daily basis we attack standards in an effort to improve and offer more than is expected.

Our Mission:

- Deliver unmatched pricing.
- Deliver unmatched service.
- Win/ win or no deal.

Other Services We Provide:

- Revenue Cycle Management
- Remote Scribe Services
- IT Managed Service
- Cyber Security

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